

# WebScan Driver Prerequisites

6/30/16

[www.fisglobal.com](http://www.fisglobal.com)



## WebScan Driver Prerequisites

### WebScan Driver Prerequisite Instructions

For the WebScan driver to function properly in CCX, the scanning computer must have the following software installed:

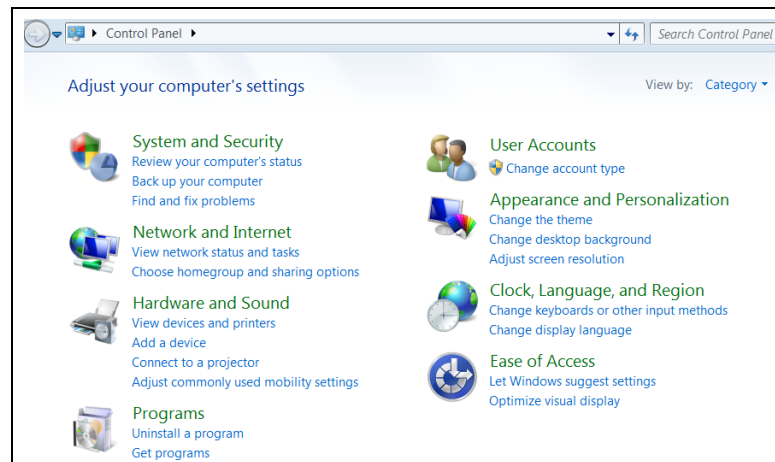
- ◆ Microsoft .NET Framework 4.5.1
- ◆ Microsoft Visual C++ 2013 Redistributable



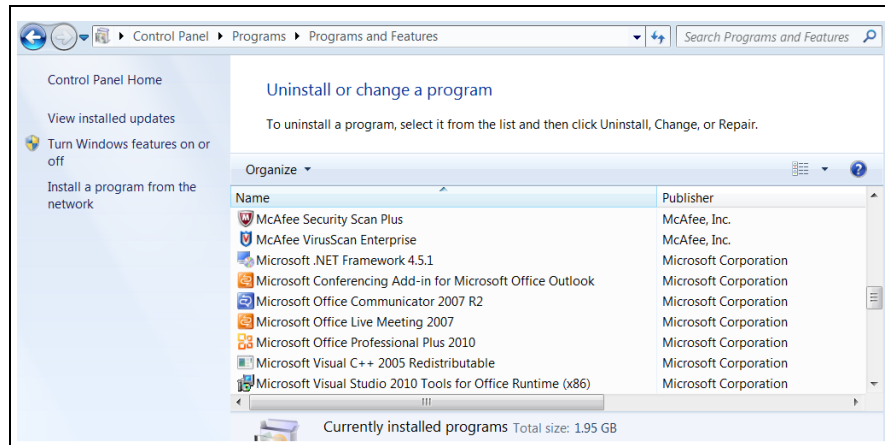
*Microsoft Visual C++ is also differentiated between 32-bit and 64-bit operating systems.*

To check your computer for these prerequisites:

1. Select **Control Panel** from the **Windows Explorer** option on your desktop.



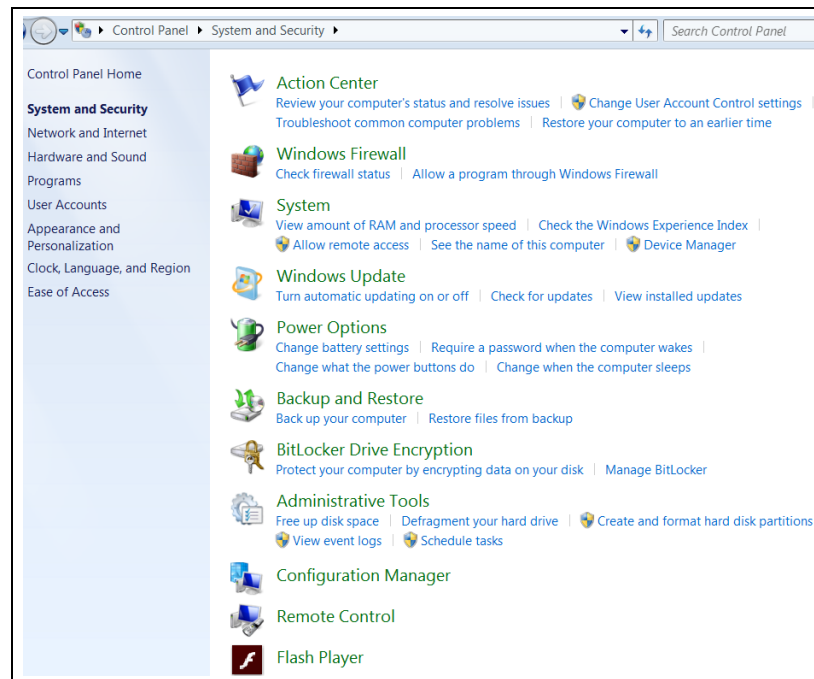
2. Select **Uninstall a Program** from the **Programs** option in order to view the available software. Do not actually uninstall any software.



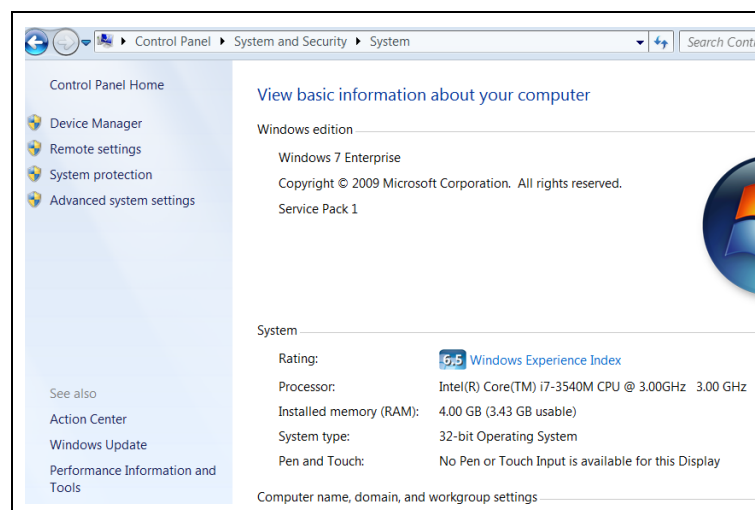
Slide down the menu to the “Microsoft...” entries and review the display for **Microsoft .NET Framework 4.5.1** and for **Microsoft Visual C++ 2013 Redistributable**. If both entries match the requirement, then you may skip the remainder of these pre-requisite instructions, ignore the Supplemental Installer guides, and move on to the Webscan Driver Installation Guide itself.

If either entry carries a different release designation or is not present, then make a note. In addition, if the Microsoft Visual C++ does not match the requirement, then you must also note whether your computer uses a 32-bit or 64-bit operating system.

- a. To do so, at **Control Panel**, select **System and Security**.



- b. Select **System**. Under the **System** header, review **System type**: and note which operating system is used.



Once you have determined which prerequisites need to be installed, you may proceed with the appropriate Supplemental Installers on the CCX display.